



Kay Kraft Online Returns & Exchange Form with Instructions

If you are not completely satisfied with a Kay Kraft Online purchase for any reason, please return it for a full refund within 30 days of the purchase date. Note that this refund will not include the cost of shipping the item to you (unless we have sent you an incorrect item/colour/size), or cover the cost to ship the item to our return center. Our customer support center will assist you with your return. Please note that only defective items are accepted at our part. All other products must be sent to our office in Dhaka, Bangladesh.

Please follow the instructions below:

1. Complete the Returns & Exchange Form below and include with your return shipment.
2. Send to the following address:

For Bangladesh & Foreign Countries:

Contact Address:
 Kay Kraft
 House No-1/A, Road-13(New)
 Mirpur Road, Dhanmondi R/A
 Dhaka-1205
 Phone: 01922117421,01747183693 Ext-139

3. Please help us improve our service by telling us why you are not satisfied with your purchase.
4. Once received at our returns facility, your return will be credited to the credit card used at the time of purchase. Please allow one to two billing cycles for your refund to appear.

Name		
Address		
Phone Number		
Email		
Date of Return		
Order Number		
Product Code		
Select your option	Return	Exchange

Reason for Return (choose the appropriate reason)

Items to be returned	Color	Size	Price	Wrong Product	Wrong Color	Wrong Size	Any other reason
1							
2							
3							
Total							